

Acumen Hardware/ Software Specifications

Acumen Server HW/ SW Specs:

1. Application Server:

- OS: Windows 2003 SP1, Server edition preferred
- CPU: 2.1 GHz (or higher)
- 4 cpu xeon Intel processor (can be dual core with 2 physical cpus)
- Memory: 4 GB
- Disk: 100 GB minimum, grows with Case volume
- 7200 ++ RPM disk speed (faster disk improves import greatly)
- IIS 6.0 with Front Page extensions
- MS Office Professional 2003

2. Web Services Server:

- OS: Windows 2003 SP1, Server edition preferred
- CPU: 2.1 GHz (or higher)
- 4 cpu xeon Intel processor (can be dual core with 2 physical cpus)
- Memory: 4 GB
- Disk: 100 GB minimum, grows with Case volume
- 7200 ++ RPM disk speed (faster disk improves import greatly)
- IIS 6.0 with Front Page extensions
- .NET 1.1 Framework
- MS Office Professional 2003

3. Database Server:

- OS: Windows 2003 SP1, Server edition preferred
- CPU: 2.1 GHz (or higher)
- 4 cpu xeon Intel processor (can be dual core with 2 physical cpus)
- Memory: 4 GB
- Disk: 100 GB minimum, grows with Case volume
- 7200 ++ RPM disk speed (faster disk improves import greatly)
- SQL Server 2000, Enterprise edition preferred